



GSEZ

Gabon Special Economic Zone

Services Overview Booklet

Nkok Special Investment Zone

This booklet brings together all the operational services available in the Nkok SIZ, as well as their missions, objectives and main services.

Date: October 2025

Summary

1. ELECTRICITY / ENERGY
2. WATER
3. LOGISTICS
4. EM (MAINTENANCE & MAINTENANCE)
5. INTERNET / IT
6. CUSTOMER CARE
7. VILLA RENTAL
8. SHED RENTAL
9. BUS SERVICE
10. HEALTH SERVICE
11. BATCHING PLANT
12. SAFETY
13. ESG SERVICE
14. MEETING ROOM RENTAL SERVICE

About GSEZ



Gabon Special Economic Zone (GSEZ) is a public-private partnership between the Gabonese Republic, represented by the Caisse des Dépôts et Consignations (CDC), and ARISE Integrated Industrial Platforms (ARISE IIP), a leading pan-African developer and operator of integrated industrial ecosystems. The partnership was established in March 2010.

GSEZ was created to accelerate industrial development in Gabon by promoting local processing, value-added manufacturing and the sustainable use of natural resources, with a strong focus on the timber sector. The zone provides a secure, structured and competitive business environment designed to support long-term industrial investment.

Investors established within GSEZ benefit from a dedicated administrative and fiscal framework, streamlined procedures and access to a fully serviced industrial ecosystem, enabling efficient project setup and smooth day-to-day operations. Both local and international companies are supported throughout their establishment and growth phases.

The Special Investment Zone of Nkok is organised into three complementary areas: industrial, commercial and residential, offering a balanced and functional environment for businesses and their workforce.

Strategically located in Nkok, approximately 27 km from Libreville, the zone offers excellent connectivity by road, rail and river transport. A multimodal logistics platform, directly connected to the Port of Owendo, ensures efficient handling of goods and seamless access to regional and international markets.

Electricity Service / Power Infrastructure



The Electricity Department guarantees a stable and continuous power supply within the Nkok Special Investment Zone, supporting industrial, commercial, and residential operations.

Electricity is provided from the Gabon national grid through a 90 kV double-circuit transmission line, ensuring redundancy and reliability. Power is received at the Main Receiving Substation (MRSS), then stepped down to 20 kV for internal distribution across the zone.

Power Distribution

Power is transmitted via 20 kV feeding lines to Zonal Switching Stations (ZSS), which supply the different operational areas. This structure ensures efficient load management, redundancy, and high network reliability.

Capacity Overview

- ✔ 90 kV Transmission Line – 2×105 MVA
- ✔ MRSS (90/20 kV) – 2×40 MVA
- ✔ 5 ZSS (20 kV) – 20 MVA each
- ✔ Future Expansion (2027–2030): +60 MVA

Key Services

- ✔ 20 kV Power Connections for investors
- ✔ Continuous and reliable power through MRSS & ZSS networks
- ✔ Operation and maintenance of substations and distribution systems
- ✔ Real-time power monitoring and metering
- ✔ Future-ready capacity for growing industrial demand

Key Information

- ✔ **Capacity:** 64 MW (Target 105 MW)
- ✔ **Infrastructure:** 1 MRSS (2×40 MVA) + 5 ZSS (20 MVA each)
- ✔ **Location:** Main Power Station – Nkok
- ✔ **Manager / Contact:** Ravi P. – Tel: +241 66 00 57 05 / +241 62 00 62 62

Objectives

- ✔ Ensure uninterrupted power supply
- ✔ Strengthen network reliability through preventive maintenance
- ✔ Support industrial expansion and sustainability goals
- ✔ Promote low environmental impact solutions



Water Service

The Water Department provides integrated management of water supply, treatment, distribution, and quality control throughout the Nkok Special Investment Zone. It ensures continuous access to a vital resource, while ensuring the sustainability of infrastructure and compliance with health and environmental standards.

This service constitutes one of the essential pillars of the functioning of the zone, supporting both industrial, administrative, and domestic needs. Thanks to its modern facilities and its efficient distribution network, it contributes directly to the productivity and quality of life of the occupants of the ZIS.

Source of Water & Storage Facility

- ✔ Primary Source: Borewell
- ✔ Pumping Capacity: 2340 KL/day
- ✔ GLSR Capacity: 5ML
- ✔ ELSR Capacity: 1ML
- ✔ Phase 1B GLSR Capacity: 0.3ML

Key services

- ✔ 24/7 water supply to industrial, domestic, and utility areas.
- ✔ Water quality monitoring and testing.
- ✔ Maintenance of pumping stations and storage tanks.
- ✔ Management of connections and new connections
- ✔ Emergency water supply arrangements if requires.
- ✔ Metering system for all Investors.



Objectives

- ✔ To ensure reliable and efficient water distribution within GSEZ.
- ✔ To maintain quality standards for industrial and domestic use.
- ✔ Promote sustainable management of water resources.
- ✔ To support investors with uninterrupted utility services.



Target audience

Industrial companies, administrative buildings, residences, common infrastructures.

- ✔ Responsible: Ravi P
- ✔ Location: Infrastructure sector – Nkok
- ✔ Contact: +241 62 00 62 62

Log Park

The Log Park is a strategic component of the Nkok Special Investment Zone (SIZ), serving as the main platform for the reception, storage, and distribution of tropical hardwood logs to local processing industries and exporters. Recognized as the largest log yard in Africa, it is connected by road, barge, and railway, ensuring continuous access and year-round log availability.

With a storage capacity exceeding 100,000 m³, a fleet of 200 logging trucks, and 5 heavy-duty loaders, the Log Park guarantees efficient handling and a reliable flow of raw materials to industries operating within and beyond the SEZ.

Key Services

- ✓ Reception, sorting, and quality control of logs
- ✓ Year-round storage and supply management
- ✓ Coordination of transport and loading operations
- ✓ Log traceability and flow monitoring
- ✓ Support for timber industries and exporters

Available Species

- ✓ Okoume (Peeling & Sawing)
 - ✓ Padouk
 - ✓ Tali
 - ✓ Movingui
 - ✓ OzigoBeli
 - ✓ Azobe
 - ✓ Okkan
- (+ Other tropical hardwoods available on request)

Objectives

- ✓ Ensure continuous hardwood availability
- ✓ Optimize logistics efficiency and traceability
- ✓ Strengthen the competitiveness and sustainability of the timber sector

Key Information

- ✓ **Location:** Log Park – Nkok SEZ
- ✓ **Capacity:** 100,000 m³ • 200 trucks • 5 loaders
- ✓ **Partners:** Forestry operators, port & railway authorities, logistics partners
- ✓ **Responsible / Contact:** +241 62 00 62 62

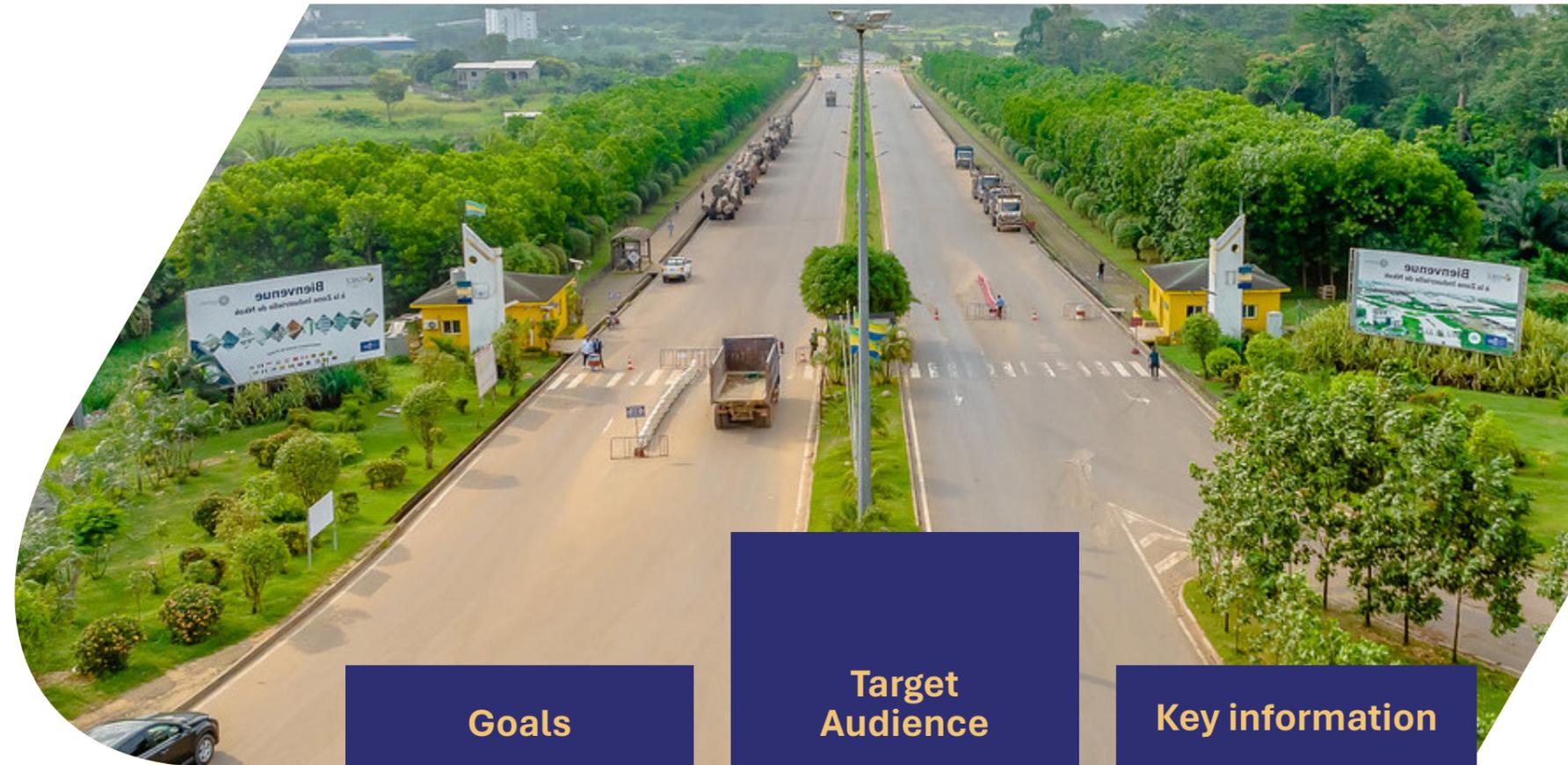


EM Service (Estate Management)

The EM Department provides preventive and corrective maintenance for all infrastructure, technical equipment, and buildings in the Nkok Special Investment Zone. It ensures the proper functioning of water and electricity networks, communication systems, as well as industrial and administrative facilities. The EM team also handles renovation, development, and general maintenance operations to ensure business continuity and user safety. Through rigorous planning and a technical monitoring system, the department optimizes operations to reduce breakdowns and extend equipment lifespan.

Key Services

- ✔ Water management and treatment
- ✔ Road services
- ✔ Waste collection
- ✔ Security services
- ✔ Creation and maintenance of green spaces
- ✔ Public lighting
- ✔ Road maintenance



Goals

- ✔ Guarantee the availability and reliability of infrastructure.
- ✔ Reduce downtime and maintenance costs.
- ✔ Maintain a high level of safety and operational quality.

Target Audience

All services and businesses in the area, administrations, tenants and industrial operators.

Key information

- ✔ Contact : +241 62 00 62 62
- ✔ Location: Central technical workshop – Nkok
- ✔ Availability: 24/7 interventions
- ✔ Resources: Teams specializing in electricity, plumbing, mechanics, construction

Internet / IT Service

The Internet and Information Technology (IT) Department provides digital connectivity, IT network management, and maintenance of technological systems at the Nkok Industrial Zone. It ensures network availability, data security, and technical support for all users—businesses, internal departments, and partner organizations. Thanks to a modern high-speed infrastructure, the IT department supports industrial, commercial and administrative activities, while accompanying the digital transition of the site.

Key Services

- ✔ End-user support: setup, maintenance, and troubleshooting of computers, printers, and software.
- ✔ Network administration: LAN/WAN, Internet, VLANs, routers, switches, and cabling management.
- ✔ Server and storage management: monitoring, backup, and optimization of physical and virtual systems.
- ✔ Database management: performance, security, and recovery of business data. Security operations: firewall and antivirus management, vulnerability scanning, and incident response.
- ✔ Video surveillance (CCTV) monitoring and maintenance.
- ✔ Mobile network deployment and GSM coverage extension.
- ✔ IT project management and consulting for digital transformation.

Objectives

- ✔ Guarantee stable, high-speed, and secure connectivity across the zone.
- ✔ Strengthen cybersecurity and data protection.
- ✔ Ensure quick and efficient user support.
- ✔ Foster digital transformation and operational efficiency within the ZIS.

Target audience

- ✔ Established companies, administrative services, institutional partners.

Key information

- ✔ Responsible : Resva Owono resva.owono@arisenet.com / Sandeep Badhani sandeep.badhani@arisenet.com
- ✔ Contact : +24166005615/ +24162000546
- ✔ Location: Central IT office – Nkok
- ✔ Network: Optical fiber + satellite redundancy Support: On-site and remote technical assistance

Customer Care Service

Customer Care Service is the central point of contact and coordination for all requests from companies and partners operating within the Nkok Investment Zone. Its mission is to ensure high-quality service, responsiveness, and satisfaction for all stakeholders, while facilitating smooth interactions between operators, service providers, and the administration. By centralizing communications and managing requests efficiently, the service contributes to transparent, rapid, and consistent processing of inquiries, complaints, and assistance needs. This ensures that companies and investors can operate efficiently and with confidence in the zone.



Key Services

- ✓ Reception, guidance, and information for businesses and investors.
- ✓ Recording, tracking, and resolution of requests, complaints, and assistance needs.
- ✓ Coordination with technical, administrative, and operational services
- ✓ Communication of procedures, policies, and updates affecting operations in the zone.
- ✓ Conducting satisfaction surveys and driving continuous service improvement.
- ✓ Supporting investor onboarding and assisting new companies with regulatory compliance.



Key Information

- ✓ **Contact:** +241 62 00 62 62 / +241 62 09 66 67
- ✓ **Location:** Administrative Building – Nkok
- ✓ **Hours:** Monday to Friday, 8:00 am – 5:00 pm



Objectives

- ✓ Deliver attentive and high-quality customer service.
- ✓ Simplify administrative procedures and reduce response times.
- ✓ Strengthen trust and collaboration between the administration and operators.
- ✓ Promote operational efficiency and a positive business environment.
- ✓ Ensure continuous improvement through feedback and proactive support.



Target audience

- ✓ Established companies, administrative services, institutional partners.

Villa Rental Service / Residential Management



The Villa Rental Service manages the rental, maintenance, and administrative oversight of residential housing within the Nkok Special Investment Zone (SIZ). These villas are intended for executives, employees, consultants, and partners, providing a safe, comfortable, and conveniently located living environment near key activity sites.

The residential area is organized into 6 pockets:

Pocket A: 21 villas	Pocket B: 20 villas	Pocket C: 21 villas
Pocket D: 50 villas	Wood Villa: 2 villas	Simple Villa: 4 villas

The service oversees rental management, key handling, and maintenance of private and shared areas, ensuring a pleasant and well-maintained residential environment for all occupants.



Key Services

- ✔ Rental management (contracts, check-in/out, follow-up).
- ✔ Preventive and routine maintenance.
- ✔ Handling of technical and furnishing requests.
- ✔ Reception and orientation of new residents.

Objectives

- ✔ Provide functional and secure housing.
- ✔ Maintain a comfortable, clean, and well-managed living environment.
- ✔ Simplify residential management for both residents and administration.



Target Audience

- ✔ Employees
- ✔ Company Executives
- ✔ Consultants
- ✔ Resident Partners

Key Information

- ✔ **Responsible:** Lyden BATSIANDJI
- ✔ **Contact:** +241 62 09 66 67
- ✔ **Location:** Residential Area – SIZ Nkok
- ✔ **Total Capacity:** 118 villas (across 6 pockets)



Staff Transportation

The Bus Service provides daily transportation for staff working within the Nkok Investment Zone. It is primarily designed to support investors and resource operators, offering a reliable, safe, and professional transport solution for their personnel on-site. The service helps optimize staff productivity and punctuality, ensuring smoother operations for companies in the zone. Access to the buses is controlled via ID badges, ensuring that only authorized personnel can use the service. The service is operated in partnership with Sogatra, a leading transport agency in Gabon, providing professional fleet management and route oversight.



Key Services

- ✔ Daily transport for staff of companies and investors.
- ✔ Management of schedules and routes according to client needs.
- ✔ Vehicle maintenance and rapid response in case of breakdowns.
- ✔ Access control via ID badges.
- ✔ Optimized staff logistics to improve efficiency and reduce delays.

Objectives

- ✔ Facilitate efficient and reliable staff mobility.
- ✔ Support investor operations by reducing transport-related delays.
- ✔ Provide a professional, secure, and cost-effective service.

Target Audience

- ✔ Investors
- ✔ Companies
- ✔ Employees
- ✔ Partners within the zone

Key Information

- ✔ **Contact:** +241 62 09 66 67
- ✔ **Fleet:** 4 buses in service
- ✔ **Service Hours:** Morning and evening shifts
- ✔ **Operator:** Sogatra

Health Service



The Health Service provided by GSEZ within the Nkok SIZ offers a comprehensive occupational health unit designed to strengthen prevention, medical monitoring, and employee well-being.

This initiative ensures that companies and their staff have direct access to services compliant with legal requirements and best practices in occupational health and safety.

Key Services

- ✓ Occupational medicine: pre-employment, return-to-work, periodic, and on-demand medical examinations.
- ✓ General medicine consultations.
- ✓ Health advice and preventive consultations.
- ✓ Workplace health monitoring, medical check-ups, and screenings.
- ✓ Training and awareness sessions on health and safety at work.
- ✓ Support for the establishment and follow-up of the Health, Safety, and Working Conditions Committee (HSWCC).
- ✓ Telemedicine consultations and medical advice.

Goals

- ✓ Ensure rapid access to care.
- ✓ Promote health and safety at work.
- ✓ Reduce health risks on site.

Target audience

- ✓ Employees
- ✓ Residents
- ✓ Visitors and partners

Key information

- ✓ **Head:** Dr. Pearl COMLAN
- ✓ **Contact:** +241 66 00 62 03
- ✓ **Location:** Health Center – Nkok
- ✓ **Opening Hours:** 8:00 am – 5:00 pm

Batching Plant Service

The Batching Plant Service manages the production, control, and distribution of ready-mix concrete for all construction sites and infrastructure projects in the Nkok Special Industrial Zone.

Thanks to a modern, automated plant, the service guarantees a reliable, fast supply that complies with current construction standards.

The Batching Plant plays a strategic role in the development of the area's infrastructure, ensuring the constant availability of high-quality concrete, adapted to the specific needs of industrial companies and public projects.

Key Services

- ✔ Production and dosage of ready-mix concrete.
- ✔ On-site delivery by mixer trucks.
- ✔ Quality control
- ✔ Maintenance and upkeep of production equipment.
- ✔ Technical support and advice for construction sites.

Target audience

- ✔ Construction companies
- ✔ Developers
- ✔ Technical services
- ✔ Internal projects

Goals

- ✔ Provide compliant, homogeneous and durable concrete.
- ✔ Reduce supply times on construction sites.
- ✔ Support the growth of ZIS infrastructure projects.

Key information

- ✔ **Responsible:** Lyden BATSIANDJI
- ✔ **Contact:** +241 62 09 66 67
- ✔ **Location:** Industrial sector – Nkok
- ✔ **Capacity:** 30 cubic meters of concrete / hour
- ✔ **Resources:** Automated plant, control laboratory, fleet of mixer trucks

Safer Service

The Safety Department is responsible for risk prevention, industrial safety, and emergency management throughout the Nkok Industrial Zone.

It ensures the protection of people, facilities, and property through a comprehensive monitoring, response, and training system.

Key Services

- ✔ Monitoring and control of sensitive sites.
- ✔ Rapid intervention in the event of fire or accident.
- ✔ Conducting customized HS related trainings for different types of industries.
- ✔ Inspection of safety equipment (fire extinguishers, IRA, alarms, etc.)
- ✔ Coordination with public security forces.
- ✔ Field inspection & site Audit.
- ✔ Emergency response management.
- ✔ Facilities, identifying the gaps and preparing action plan/programs to bridge the gaps to investors at nkok zone;
- ✔ HS awareness sessions and capacity building for the staff and workers;
- ✔ Assistance in understanding legal requirements and compliance strategy;
- ✔ Development of emergency response plan and conducting mock drills;
- ✔ Investigating incidents and developing recommendations to avoid recurrences.
- ✔ The establishment of internal governance frameworks to respond to HS issues.
- ✔ Provision of centralized procurement of PPEs.



Goals

- ✔ Ensure a safe and compliant working environment.
- ✔ Reduce incident risks and strengthen prevention.
- ✔ Protect human lives and infrastructure.

Target audience

- ✔ All services, businesses and visitors in the area.

Key information

- ✔ Responsible: Samuel Stephane Moundounga Nzaou
- ✔ Contact: 241 061003021
- ✔ Location: Central fire brigade Post – Nkok
- ✔ Availability: 24/7

ESG (Environment, Social & Governance) Service

The ESG Service supports companies established in the Nkok Special Industrial Zone in implementing best practices in sustainability, social responsibility and governance .

It ensures that industrial activities comply with national and international environmental standards, while promoting inclusive and sustainable development.

Through its programs and audits, the service promotes responsible economic growth , positive social impact and good governance of partner companies.

Key Services

- ✔ Monitoring of environmental and social compliance of companies as per national or international standards
- ✔ Implementation of ESG policies and reports
- ✔ Training and awareness raising on sustainable development
- ✔ Support for ISO certifications and eco-labels
- ✔ Annual ESG assessment and reporting
- ✔ Carbon Footprint Assessments, through our digital platform Carbon Collect
- ✔ Support for Environmental Remediation (in collaboration with partners)
- ✔ Support for Waste Management within premises (in collaboration with partners)

Key information

- ✔ Responsible : Danièle REMANDA
- ✔ Contact : danièle.remanda@arisenet.com
- ✔ Location : Administrative Building – Nkok Tools:
- ✔ ESG database, monitoring reports, performance dashboards, Carbon Collect tool for carbon assessments

Goals

- ✔ Promote sustainability and transparency in the area.
- ✔ Ensure regulatory and environmental compliance.
- ✔ Ensure the zone follows the highest international standards

Target audience

- ✔ Companies established in the ZIS, investors, institutional partners.





Meeting Room Rental Service

The Meeting Room Rental Service provides businesses, institutions and visitors to the area with a modern, comfortable and fully equipped professional space for their meetings, training sessions, seminars or presentations.

Located in the heart of the Nkok ZIS, the room offers an ideal setting to promote collaboration, creativity and decision-making in a calm and well-appointed environment.

Key Services

- ✔ Provision of an equipped meeting room (video projector, Wi-Fi, air conditioning)
- ✔ Half-day or full-day reservations
- ✔ On-site technical assistance
- ✔ Refreshment service and coffee breaks on request
- ✔ Logistics organization for workshops and conferences

Target audience

- ✔ Companies, consultants, public bodies, NGOs, international partners.

Goals

- ✔ Provide a functional and professional space for local businesses.
- ✔ Facilitate exchanges and training activities.
- ✔ Guarantee a flexible and quality service.

Key Information

- ✔ **Responsible :** Audrey SOUMBOUNAGA / +241 66 37 66 43
- ✔ **Capacity:** 20 to 40 people
- ✔ **Location:** Main Building – Nkok
- ✔ **Reservation contact:**



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